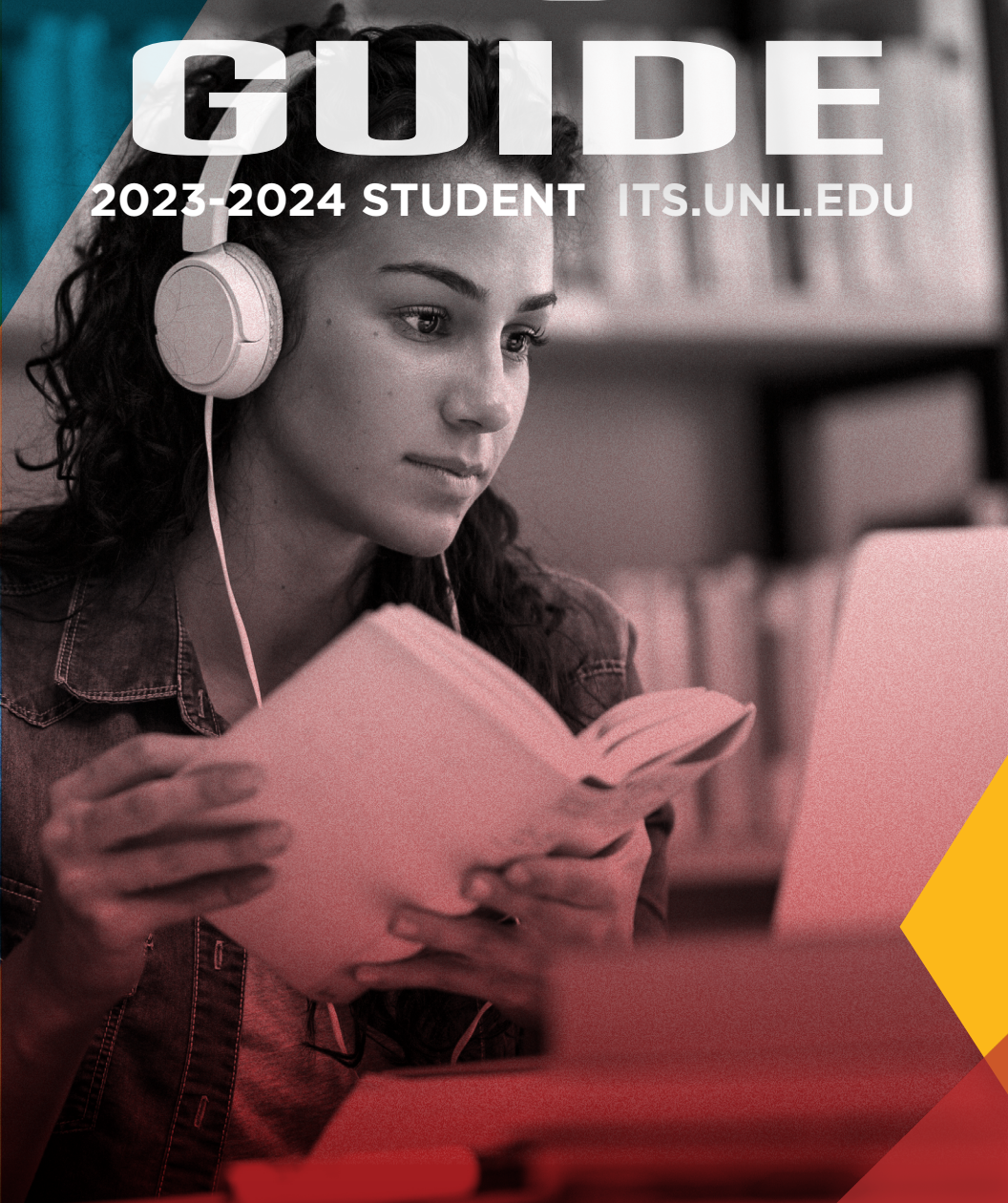# TECH GUIDE

2023-2024 STUDENT   ITS.UNL.EDU

HUSKERTECH

UNIVERSITY OF
Nebraska
Lincoln

INFORMATION TECHNOLOGY SERVICES

Connect IT.

1 Your Identity I.D.

- Find your My.UNL ID
- Confirm your password and Two-factor settings.

trueyou.nebraska.edu

2 WiFi Network Access

Connect Computers and Phones

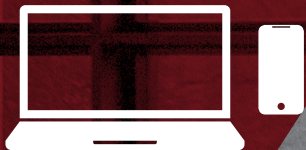1. Select **eduroam** from the list of available networks
2. Log in with your My.UNL ID and domain, then your regular password. For example hhusker2@unl.edu.
3. If prompted, accept/install the eduroam certificate/profile and authenticate your device.

https://its.nebraska.edu/network/eduroam

Connect IoT Devices

On a computer or phone , go to

https://its.nebraska.edu/network/iot

Follow the directions using the IOT Registration portal to register your IOT device.

Once you have the password, use it to connect your IOT device to nu-IOT.

* Some users may need to type a URL into their browser's address bar to trigger the login screen.

3 Improving Connections

Applies only to Residence Hall Students

Plug in all IoT devices into ethernet ports to make more WiFi bandwidth available for mobile devices.

If you need to activate ethernet jacks in your room, go to:

https://services.unl.edu/service/resnet go to Wired Connectivity to fill out the Support Request.

go.unl.edu/ethernet

No Routers or WiFi Printers

Router transmissions interfere with WiFi access points on the network and disrupt service for you and your neighbors. Disable printer WiFi function and use a wired connection.

If you require any assistance with connecting to the UNL Network see the FixIT page of this brochure.

Learn IT.

Digital Learning Center

Students have two Exam Commons locations to choose from, the City Campus Exam Commons location is in Room 132 of the Adele Coryell Hall Learning Commons. and the East Campus Exam Commons location is in Room 005 of the Dinsdale Family Learning Commons.

its.unl.edu/dlc

Try IT.

Checkout/Labs

Students may checkout laptops and equipment at all Huskertech locations for a period of up to one week.
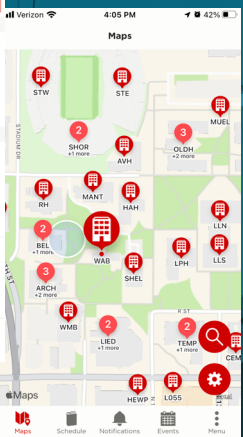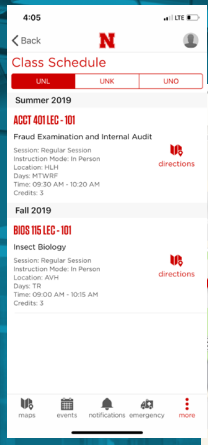
https://services.unl.edu/service/equipment-checkout-unl

Computer Labs locations can be found at:
https://services.unl.edu/service/unl-computer-labs

Use IT.

Nebraska App

Available on Android and iOS devices

Download the app here.

GET IT ON
Google Play

Download on the
App Store

Software and Apps

its.unl.edu/students

Full List o f Student Services

Secure IT.

https://its.unl.edu/security/

Passwords

· Keep your passwords secret and never share your passwords.
· Use a password of at least ten characters and try using a pass phrase.
· Use unique passwords for each site or account you use;
  do not re-use passwords.

go.unl.edu/passwords

Two-Factor

Two-factor authentication enhances the security of your online accounts by using your smartphone to verify your identity.
Install the Duo mobile application for improved usability and security.

go.unl.edu/2FA

Phishing

· The university will never ask you for your login, or passwords, or other personal information.
· Phishing scam emails may claim to be "urgent", offer a job that is "too good to be true", or contain links/attachments; job scams frequently target students.
· Report suspicious emails from your inbox with one click by using the "Report Phish" add-in.

go.unl.edu/phishing

Personal Devices

Recommendations for securing your personally owned device.
· Use a supported Operating System.
· Enable Automatic Software Updates.
· Install University Anti-Malware software (free for students/faculty).

go.unl.edu/device-security

Fix IT.

Huskertech Help Center

For questions on device troubleshooting, repair, software and operational problems.
Four convenient locations to serve you:

CITY UNION • ADELE CORYELL HALL LEARNING COMMONS
LOVE LIBRARY, ROOM 31 • DINSDALE FAMILY COMMONS

(402) 472-3970 or toll-free (866) 472-3970 | support@nebraska.edu

go.unl.edu/hhc

N HUSKERTECH

Repair

LOVE LIBRARY SOUTH, ROOM 31

The Computer Repair Center can diagnose and fix hardware issues with Macs, PCs and other devices.

· Competitive pricing
· Quick turn-around times
· Convenient on-campus location
· 1 free system clean-up per year for current students

ResNet

For Residence Hall Network assistance contact ResNet Office, Love Library South, Room 31
resnet@unl.edu | 402-472-3535

go.unl.edu/resnet

 Authorized Service Provider

DELL
Authorized Service Provider

Buy IT.

HUSKERTECH STORE

Conveniently located in the City Union
huskertech.unl.edu | 402.472.5151

 Authorized
Campus Store

Apple products

Verizon & T-Mobile
phone plans

Tech accessories

Discounted software

PC laptops

And more.

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