

Information Technology Campus Stakeholder Group Survey

As announced in Chancellor Perlman's 2007 address to the university, UNL has begun a process of reviewing information technology services on our campus. This process thus far has included: 1) a review conducted by the Computational Services and Facilities Committee of the Faculty Senate; and 2) a review of "best practices" in academic computing nation-wide conducted by a consulting firm, the ADVISORY BOARD. You can read these reports on the Academic Affairs website: <http://www.unl.edu/svcaa/itreview> .

Both reports suggest that UNL should create a priority list of primary information technology services to be provided on our campus along with expectations for reliability of these services. We are writing to seek for your help in completing this task. We ask that your stakeholder group (see list attached) submit one set of answers to the survey questions below. A spokesperson for your group has been identified to provide this consensus response. Individual members of your group are also welcome to submit an individual set of answers if they believe that their views are not captured by the committee's response. Individual responses must include the names of the individual submitting the answers and the surveyed group or group(s) to which the individual belongs.

Please e-mail answers to the following questions no later than September 30, 2008 to unlitreview@unl.edu . An electronic copy of this survey is available at <http://www.unl.edu/svcaa/itreview> . All responses must include the name of the person providing the response. This individual should also check the box indicating individual response or group response.

Thank you for your participation in this important information-gathering process.



Group Name: _____

Individual Response

Person Submitting: _____

Group Response

As a member of a UNL stakeholder group, please complete answers to the following questions by September 30 and indicate on the document whether the answers represent a group response or an individual response:

- 1) Given that UNL's key missions are instruction, research and outreach, please list and describe up to 10 of the top priority information technology services that UNL requires now or should require within the next five years to effectively carry out these missions (Example services: enhanced computational capacity, visualization or other specialized computing centers).
- 2) Please list and describe up to 10 of your top priorities for services that could be provided more efficiently and/or effectively if offered centrally by a campus-wide unit. Please also provide your criteria for effective service in each of these priority areas (Example service: servers purchased and maintained centrally that provide both Internet and local area network applications for campus units).
- 3) Please list and describe up to 10 of those information technology services that are now provided by a campus-wide unit that might be done more effectively if they were outsourced (Example outsourced service: Student Email). Please include your reasons for these choices.
- 4) Please list and describe up to 10 information technology services that are provided centrally now that you believe UNL no longer needs to support campus-wide and could be provided more effectively by individual units needing the service.

